



11 CHURCH STREET, SUITE 401 TORONTO ON, CANADA M5E 1W1  
TEL: 416 861 9404

## RE: AMENITY REOPENINGS

Dear residents,

Now that the country is beginning to slowly reopen, we want to once again connect with you to provide some insight into our amenity reopening strategy.

We have all been impacted by the COVID-19 pandemic in various ways, and we know that this has been a very challenging time for all of you. We fully understand the desire of residents to see all amenities at our properties reopened.

In addition to the outdoor amenities that have already opened, we are very pleased to announce that we plan to open outdoor amenities, including pools, splash pads and dog runs as soon as reasonably possible. As you may be aware some of these facilities are slated for repair, and repairs will be made as previously outlined.

We are not planning to open indoor amenities, including indoor pools, gyms and party rooms, among others. While various municipalities have announced that they are opening public pools, for example, they have not yet announced the inevitable restrictions. Commercial gyms either remain closed or are subject to significant restrictions. As we continue to focus on the health and safety of our residents, we do not have the capacity to strictly enforce monitoring of our indoor amenity spaces for compliance with safety restrictions, or to sanitize them to the required levels.

Our decision-making process factors in the following:

- Pandemic-specific legislation promulgated by the various levels of government;
- The degree of risk involved in opening indoor facilities, which are higher risk than outdoor facilities;
- CAPREIT's ability to monitor and enforce restrictions; and
- CAPREIT's duty of care regarding the health and safety of all residents and staff.

As we reopen amenities, residents will be required to self-police for compliance with the rules and restrictions imposed to keep you safe. Signage will be posted, with the public health guidelines that we are all well aware of by now, and guests will not be permitted. However, the most important message is that usage of any open outdoor amenity is strictly at your own risk.

As mentioned, CAPREIT has a duty of care to all residents, and over the past few days we have seen in the press the repercussions of the early reopening in various jurisdictions.

We will continue to send out communications as our plans evolve, and we will also announce all reopening through the Resident Portal. Please make sure you are signed up for the Resident Portal by contacting your Management Office, providing them your email and ensuring you activate the registration email.

We trust that we can count on your full cooperation.

Sincerely,  
CAPREIT Management